

Youth Employment Programs:

1. TEENWORK

Description: *TeenWork* is an innovative program, based out of CanAssist at the University of Victoria (www.uvic.ca), which is designed to change the life path of young people with a disability by helping them find and retain part-time paid employment. The program allows young people to gain valuable work-related skills and experience, which leads to enhanced expectations of themselves for the future and for work during their adult years.

Contact Information:

Address: CARSA, 3800 Finnerty Road

Phone: 250-721-8828 Email: ahindle@uvic.ca

Website: www.canassist.ca/teenwork

Click for directions: www.canassist.ca/EN/main/contact-us

Referral Process: Referrals can be accepted from anyone, such as teachers, parents, self-referrals or others. Contact the *TeenWork* Program Manager and a meeting to complete an "Expression of Interest" form will be arranged. The program candidate will then be placed into a pool of interested applicants, from which future participants will be selected based on a number of factors. **Please note that TeenWork is a small scale project with very limited participant capacity.

Participant Eligibility:

- Be a youth between the ages of 15-19 and attending secondary school
- Be a youth with a disability (TeenWork supports a broad range of people with a disability)
- Acts safely with self and toward others in the community
- Be independent in personal care
- Have access to transportation (such as parents, public transit, etc.)

2. WORK BC

Description: WorkBC is the provincial government's access point to the world of work in British Columbia. WorkBC helps people find jobs, explore career options and improve their skills. WorkBC has several offices throughout Greater Victoria. The GT Hiring Gorge Road East location for Work BC specializes in disability employment services but is not restricted to disability only. If your son or daughter is in their last year of high school or recently graduated, all locations offer job search tools and the option for a case manager. Work BC will be able refer your son or daughter to the to the appropriate service provider.



(WorkBC Cont'd)

Contact Information:

Website: www.workbc.ca

GT Hiring Solutions locations:

Address: 201-1483 Douglas Street, Victoria, BC, V8W 3K4 (Victoria)

Phone: 250-388-0858

Address: 102-415 Gorge Road East, Victoria, BC, V8T 2W1 (Victoria)

Phone: 250-388-5627

Address: 201 – 3962 Borden Street, Victoria BC, V8P 3H8 (Saanich)

Phone: 250-479-9675

Address: 400 – 1207 Douglas Street, Victoria BC, V8W 2E7 (Head

Office) Phone: 250-382-3303

Website: www.gthiringsolutions.ca

WorkLink location:

Address: 3179 Jacklin Road, Colwood, BC, V9B 3Y7 (Westshore)

Phone: 250-478-9525

Website: www.worklink.bc.ca

Address: Unit D, 6625 Sooke Road, Sooke, BC, V9Z 0A3 (Sooke)

Phone: 250-642-3685

Website: www.worklink.bc.ca

Beacon Community Services location:

Address: 9860 Third Street, Sidney, BC, V8L 4R2 (Sidney)

Phone: 250-656-0134 Website: www.beaconcs.ca

Referral Process: Set up an appointment by calling or visiting the location nearest you.

Participant Eligibility:

 Must be in their last year of high school or unemployed and seeking employment, or underemployed (working less than 20 hours per week)

3. BLADERUNNERS EMPLOYMENT PROGRAM (JOHN HOWARD SOCIETY OF VICTORIA)

Description: BladeRunners is free training for those who are 17 – 30 years old and who are in need of support and mentorship. The goal of the program is to assist individuals obtain employment in customer service or construction industries. Training includes First aid and CPR, WHMIS, Food Safe, fall protection, boom lift and skid steer safety training,



(BladeRunners Cont'd)

customer service and kitchen training. The Job Search Program is made up of highly experienced, professionally trained staff who are ready and willing to help youth with their job search and job maintenance. They have been successfully helping people into employment since 1979. The John Howard Society is a self-governing non-profit community based organization.

Contact Information:

Address: 2675 Bridge Street, Victoria BC, V8T 4Y4

Phone: 250-386-3428

Website: www.johnhoward.victoria.bc.ca

Referral Process: Call or to set up an appointment or get information about the program by calling (250) 386-3428.

Participant Eligibility:

- Must be between 17 & 30
- Must be in need of employment support and/or mentorship

4. YOUTH EMPLOYMENT PROGRAM - YEP (BEACON COMMUNITY SERVICES AT SHOAL CENTRE)

Description: The Beacon Community Services Youth Employment Program provides youth, ages 14-18, from School District #63, with work, volunteer and training opportunities.

(Youth Employment Program – Beacon Community Services at SHOAL Centre Cont'd) **Contact Information:**

Address: 10030 Resthaven Drive, Sidney, BC, V8L 3G4

Phone: 250-656-5537 ext. 118

Email: yep@beacons.ca Website: www.beaconcs.ca

Referral Process: Call or email the Volunteer & Youth Employment Program Coordinator to set up an appointment or get information about the program.

Participant Eligibility:

- Must be between 14 & 18 years old
- Must be from School District #63

5. SPRINGBOARD TO SUCCESS (BEACON COMMUNITY SERVICES)



(Springboard to Success Cont'd)

Description: The Springboard to Success program is a paid employment program for people aged 15-30 years old. This 17-week course includes workshops, certificates, active job search/volunteer component, and a wage subsidized placement. Participants are assisted with obtaining employment in an area of their choosing with ongoing support.

Participant Eligibility:

- Must be between 14 & 18 years old
- Must be unemployed and not in school
- Must be looking for long term employment
- Must not be eligible for EI
- Must be at-risk (1+ of following: single parent, aboriginal youth, youth with a disability, visible minority, living in a rural/remote area, health or drug/alcohol related problems, low literacy, street involvement, risk of homelessness, high school non-completion or GED.

Contact Information:

Address: 1450 Elford Street, Victoria, BC, V8S 3S8

Phone: 778-433-8280 or 250-656-0134

Email: lmillott@beaconcs.ca OR SpringboardStaff@beacons.ca

Website: www.beaconcs.ca

Referral Process: Call or email Lana Millott to set up an appointment or get information about the program.

Participant Eligibility:

- Between 15-30 years old
- Unemployed and not in school
- Looking for long-term employment or volunteer experience
- Must be at-risk. One or more of the following; single parent,
 Aboriginal youth, youth with disabilities, recent migrants, living in
 rural and remote areas, health or drug and alcohol related problems,
 low literacy, street involvement, risk of homelessness, high school
 non-completion or GED

6. TECHNOLOGY @ WORK (NEIL SQUIRE SOCIETY)

Description: The Neil Squire Society's Technology@Work Client Services are technological adaptions for individuals in all regions of British Columbia who meet the eligibility requirements. Eligible products and services include: assistive devices (and equipment/technology,) communication and hearing devices, ergonomic supports and



(Technology @ Work Cont'd)

other personal devices, personal attendant care services (related to work,) interpreting and captioning services, and workplace access and modifications.

Contact Information:

Address: 240-2250 Boundary Road, Burnaby BC, V5M 3Z3

Phone: 778-945-1211

Email: technologyatwork@neilsquire.ca

Website: http://www.neilsquire.ca/bctechatwork/en/individual.php

Referral Process: For information regarding application for one or more of the aforementioned services, please visit the above website and click on the link at the bottom of the page titled 'Client Intake Application Form' for more information.

Participant Eligibility:

- Must have a disability (must affect your ability to do your job, begin a
 job that you have been offered, carry out a volunteer position, or get
 to and from the workplace)
- Must be a resident of British Columbia
- Be at least 16 years of age
- Must be legally entitled to work in British Columbia
- Currently employed or just about to be employed, self-employed, or volunteering
- Have a disability related barrier in the workplace or travelling to the workplace, which can be addressed with Assistive Technology

7. MULTI-INDUSTRY SKILLS TRAINING (MIST)

Description: The purpose of the Multi-Industry Skills Training (MIST) program is to provide certification training for entry-level positions to participants who are job ready. The focus of the training will be for employment in multiple sectors, including: oil and gas, marine, road-building, and construction sectors. MIST graduates will have the skills and certification to effectively contribute to a diverse and productive workplace.

Contact Information:

Please contact **Susan Smigel** at Camosun College at the email below Email: smigel@camosun.ca

Referral Process: For information regarding application for the MIST program, please contact Susan Smigel as previously mentioned above.



(Multi-Industry Skills Training Cont'd)

Participant Eligibility:

- Must be unemployed and Non-EI eligible (in the last 3 years or for 5 years for maternity/parental leave)
- Have employment but have minimal transferable skills (i.e. Low levels of literacy/essential skills, no completed or attempted university degree)

8. SERVICE CANADA CENTRE FOR YOUTH

Description: This website has information, resources, and online tools to help you plan a career, learn new skills, or find a job.

Contact Information:

Website: youth.gc.ca



Adult Employment Programs:

1. SUPPORTED EMPLOYMENT PROGRAM (COMMUNITY LIVING VICTORIA - CLV)

Description: The Supported Employment Program supports people with developmental disabilities to sustain rewarding and satisfying jobs with employers who want committed employees. Along with the additional income, a rewarding job tends to reduce loneliness and increase social networks, community awareness, confidence and self-esteem.

Contact Information:

Address: 3861 Cedar Hill Cross Road, Victoria BC, V8P 2M7

Phone: (250) 477-7231 ext. 233

Email: info@clvic.ca

Website: www.communitylivingvictoria.ca

Address: 101-630 Goldstream Ave, Victoria BC, V9B 2W8

Phone: (250) 474-3830 Email: info@clvic.ca

Website: www.communitylivingvictoria.ca

Referral Process: For youth who are already accessing MCFD supports, your first step is to contact your MCFD worker for assistance with the transition. For adults, the first step is for you or your family member to contact a CLBC facilitator.

Participant Eligibility: Must be 19 years of age or older, but may apply for CLBC eligibility after their 16th birthday. Must be eligible for CLBC funded services and must show:

- Safety in the community
- Use of public transportation (HandyDart or city bus)
- Independence in personal care
- Appropriate behaviour in the community

2. GARTH HOMER EMPLOYMENT SERVICES

Description: Garth Homer Employment Services matches adults with developmental disabilities with the right position and provides job coaching and on-going support to ensure the fit works.

Contact Information:

Address: 813 Darwin Avenue, Saanich, BC, V8X 2X7

Phone: (250)475-2270

Website: www.garthhomer.com



(Garth Homer Employment Services Cont'd)

Referral Process: All Garth Homer clients are referred and funded by <u>Community Living BC</u>. You must be an adult, 19 years or older, and eligible to receive services through Community Living British Columbia (CLBC). If you are not already registered with CLBC, please call them at 250-952-4203 and ask to speak to a duty worker to set up an assessment or an intake.

Participant Eligibility:

- · Demonstrate safety in the community
- Use of public transportation (HandyDart or city bus)
- Independence in personal care
- Appropriate behaviour in the community

3. LIFETIME NETWORKS

Description: Lifetime Networks' "Being a Citizen" program offers a post-secondary program that allows individuals to explore current events, learn about computer basics, wellness, nutrition, socializing, pre-employment skills and resume building. Participants have the option of attending from one to five days per week. Lifetime Networks can also provide minimal supports to a youth who has current employment.

Contact Information:

Address: 102-4090 Shelbourne St, Victoria BC, V8N 4P6

Phone: (250)477-4112 Email: info@Lnv.ca

Website: www.lifetimenetworks.org

Referral Process: Must be eligible to receive services through Community Living British Columbia (CLBC). If you are not already registered with CLBC, please call them at 250-952-4203 and ask to speak to a duty worker to set up an assessment or an intake.

Participant Eligibility:

- Must be 19 or older
- Must be CLBC eligible

4. INCLUSIONWORKS!

Description: InclusionWorks! provides an individualized, age appropriate, community-based program for young adults with developmental disabilities. InclusionWorks! is a model of community inclusion and collaboration developed by and for families of young adults with developmental disabilities who are eligible for CLBC support. Relying less on "traditional" service provision, InclusionWorks! families have opted for Individualized



(InclusionWorks! Cont'd)

Funding from CLBC and we promote effective community inclusion through a family governance model. InclusionWorks! offers the support of an Employment Facilitator for participants in their program.

Contact Information:

Phone (Employment Program): 250-589-5429 Email (Employment Program): paulashaw@shaw.ca

Email (General): arlenez@shaw.ca or catriona123@gmail.com

Website: www.inclusionworks.ca

Participant Eligibility:

Must be CLBC eligible

• Must be an InclusionWorks! participant. For information check the website or email either arlenez@shaw.ca or catriona123@gmail.com

5. ENTRE-ACTIVE

Description: EntreActive has been developed to help people with disabilities – in particular those who are not eligible for Employment Insurance (EI) benefits – in developing and implementing their business concepts. The 24-week program will assist participants to gain the skills and support which will help them achieve long-term, sustainable employment in an entrepreneurial endeavor.

Contact Information:

Address: 5th Floor – 915 Fort Street, Victoria BC, V8V 3K3

Phone: (250)384-2432 Email: info@entreactive.com

Referral Process: To register, call 250-384-2432 or email info@entreactive.com.

- Must self- identify as having a permanent physical or mental disability
- Be under employed (less than 20 hours per week) or unemployed
- Not collecting unemployment insurance (EI)
- Have not had an EI claim in the last 3 years
- · Legally entitled to work in Canada
- Require assistance to prepare for self-employment
- Demonstrate job readiness
- Have a sound business idea
- Is aware of, and committed to, meeting all milestones (conducting market research, completing a self-employment business plan, etc.)



(EntreActive Cont'd)

6. NETWORKS EMPLOYMENT SOLUTIONS (CAPITAL MENTAL HEALTH ASSOCIATION)

Description: Networks offers a range of supported employment solutions. Networks supports the entire employment process from creating a résumé and cover letter, to job searching, and to employment coaching. This service is for people with barriers to employment who have a mental illness or addiction.

Contact Information:

Address: 125 Skinner Street, Victoria BC, V9A 6X4

Phone: (250)-389-1211 Email: info@icmha.ca

Website: www.miravictoria.ca

Referral Process: Must get a referral from their psychiatrist or case-manager.

Participant Eligibility:

- Must have a mental illness or addiction
- Have a desire to find and retain employment
- Must be connected to the health care system; Receiving support from a
 doctor, case-manager, psychiatrist or other health care professional
 AND that you are willing to work with your health care professional to
 follow a treatment plan for your mental illness or addiction

7. SUPPORTED EMPLOYMENT (KARDEL CONSULTING INC.)

Description: The Supported Employment Project has been supporting people with disabilities in jobs since 1998. They offer initial employment assessments, job search and matching, on-the-job training, coaching etc.

Contact Information:

Manager: Richard Palfrey

Address: 209-2951 Tillicum Road, Victoria BC, V9A 2A6

Phone: (250) 382-5959 Email: info@kardel87.com

Website: http://www.kardelcares.ca/

Referral Process: Employment services are available to all adults with development disabilities who are interested in finding employment. Participants must also be eligible for CLBC funding and be referred by a CLBC facilitator.



(Supported Employment – Kardel Consulting Cont'd)

Participant Eligibility:

- Safe and appropriate behavior in the community
- Use of public transportation (HandyDart or city bus)
- Independence in personal care

8. ROADS PROGRAM (COMMUNITY INCLUSION CONSULTING INC)

Description: The ROADS program, run through Community Inclusion Consulting INC., finds tasks suited to each person's abilities and interests. They receive on-the-job training with a provided job coach up to three months or until all parties are satisfied the person can handle the job independently. There is a contact person who provides on-going follow-up to ensure problems are addressed promptly. The program is being redesigned to transition youth from high school to paid employment.

Contact Information:

Address: 1359 McKenzie Avenue (Braefoot), Victoria BC, V8P 2M1

Phone: (250) 370-9686

Email: Judith_roads@yahoo.ca

Referral Process: You must be an adult, 19 years or older, and eligible to receive services through Community Living British Columbia (CLBC). If you are not already registered with CLBC, please call them at 250-952-4203 and ask to speak to a duty worker to set up an assessment or an intake.

Participant Eligibility:

- Must be CLBC eligible
- 19 or older
- Out of school
- Unemployed

9. REES PROGRAM (RESOURCES, EDUCATION, EMPLOYMENT, SUPPORT)

Description: Cool Aid uses a co-operative, recovery-based approach to help reduce the isolation from community, friends and family that is often a result of mental illness and addictions. We work in partnership with families and professionals to enhance the lives of people with mental illnesses or addictions.

Contact Information:



(REES Program Cont'd)

Phone: 250-595-8619 Email: rees@CoolAid.org

Address: 465 Swift Street, Victoria, V8W 1S2

Referral Process: Self-referral or ask a professional to refer you

Participant Eligibility: Living with an addiction or mental illness.

10. WORK BC

Description: WorkBC is the provincial government's access point to the world of work in British Columbia. WorkBC helps people find jobs, explore career options and improve their skills. WorkBC has several offices throughout Greater Victoria. The GT Hiring Gorge Road East location for Work BC specializes in disability employment services but is not restricted to disability only. If your son or daughter is in their last year of high school or recently graduated, all locations offer job search tools and the option for a case manager. Work BC will be able refer your son or daughter to the to the appropriate service provider.

Contact Information:

Website: www.workhc.ca

GT Hiring Solutions locations:

Address: 201-1483 Douglas Street, Victoria, BC, V8W 3K4 (Victoria)

Phone: 250-388-0858

Address: 102-415 Gorge Road East, Victoria, BC, V8T 2W1(Victoria)

Phone: 250-388-5627

Address: 201 – 3962 Borden Street, Victoria BC, V8P 3H8 (Saanich)

Phone: 250-479-9675

Address: 400 – 1207 Douglas Street, Victoria BC, V8W 2E7 (Head

Office) Phone: 250-382-3303

Website: www.gthiringsolutions.ca

WorkLink location:

Address: 3179 Jacklin Road, Colwood, BC, V9B 3Y7 (Westshore)

Phone: 250-478-9525

Website: www.worklink.bc.ca

Address: Unit D, 6625 Sooke Road, Sooke, BC, V9Z 0A3 (Sooke)

Phone: 250-642-3685

Website: www.worklink.bc.ca



Beacon Community Services location:

(Work BC Cont'd)

Address: 9860 Third Street, Sidney, BC, V8L 4R2 (Sidney)

Phone: 250-656-0134 Website: www.beaconcs.ca

Referral Process: Set up an appointment by calling or visiting the location nearest you.

Participant Eligibility:

 Must be in their last year of high school or unemployed and seeking employment, or underemployed (working less than 20 hours per week)

Post-Secondary Education Programs:

1. STEPS FORWARD

Description: STEPS Forward is a family-driven organization founded to ensure that people with disabilities are included as students in the academic and social life of colleges and universities of British Columbia. Inclusive post-secondary education is provided by STEPS Forward by working with individuals, families and systems before and after the university or college experience.

Contact Information:

Victoria Contact: Arden Duncan-Bonokoski

Phone: (250) 884-1297

Email: info@steps-forward.org

Website: http://www.steps-forward.org/

Referral Process: E-mail <u>contact@steps-forward.org</u> or complete an online form for an interview request at <u>www.steps-forward.org/students</u>.

- Having a developmental disability, self-defined
- Desire to become a college or university student
- Wish to study subject offered at the post-secondary institution
- Willingness to make campus experience a priority for 4-5 years
- Staff resources available for support requirements
- Each student must request CLBC funding to cover the STEPS Forward facilitators. This funding can be redirected from other CLBC funded services (e.g. day program funding can be STEPS Forward funding)



(STEPS Forward Cont'd)

Eligibility/selection is NOT based on:

- Level or complexity of the disability
- Reading level, math level or any other skill

2. CAMOSUN COLLEGE- ETP (EMPLOYMENT TRAINING & PREPARATION)

Description: The ETP Program is part of the ETP (Employment Training and Preparation) Department at Camosun College. The ETP Department involves 4 different certificate programs, including EARTH gardening, Food and Customer Service, Customer Service, and Workplace Literacy and Numeracy. The ETP program takes place at Camosun College's Interurban campus.

Contact Information:

Program Chair of Employment Training & Preparation: Jody Isaac Phone: (250)370–4941 (to reach Jody Isaac, call 250-370-4610)

Email: accessinfo@camosun.bc.ca.
Website: www.camosun.ca/etp

Referral Process: Follow instructions online for an interview request at: http://camosun.ca/learn/programs/etp/apply.html.

Participant Eligibility:

- Have appropriate college level behavior in a group setting
- Must be "work focused" with clear goals
- Able to get themselves to campus and work sites independently

Information Session Attendance:

- There are general college information sessions the third Thursday of most months.
- Attendance is required at an ETP info session before applying for the full-time program which from 6 to 8 pm. Information can be found at http://camosun.ca/learn/infosessions/access/

3. UNIVERSITY OF VICTORIA RESOURCE CENTRE FOR STUDENTS WITH A DISABILITY

Description: The RCSD is a division of <u>Student Services</u> at the University of Victoria. In partnership with faculty, staff, and students, they promote educational equity for students with disabilities and support those students in achieving their academic goals. They provide services and coordinate academic accommodations to students. They also act as a



(University of Victoria Resource Centre for Students with a Disability Cont'd) resource to faculty and work with the University community to help create a more accessible learning environment.

Contact Information:

Address: Campus Services Building Room 150, 3800 Finnerty

Road, Victoria BC, V8P 5C2

Phone: (250) 472-4947 Email: inforcsd@uvic.ca

Website: http://rcsd.uvic.ca/index.html

Referral Process: Applying to the University and Registering with the RCSD are two separate processes. To register with the Resource Centre for Students with a Disability, students must arrange to meet with an advisor at that office and present documentation of a disability that includes the following information found on the website at http://rcsd.uvic.ca/apply/rcsd.html.

Participant Eligibility: The following professionals can diagnose and provide medical documentation as recognized by the Ministry of Advanced Education and the University of Victoria by a:

- Physical disability: a physician
- Visual impairment: an ophthalmologist, optometrist or orthoptist
- Hard of hearing or deaf: a certified audiologist
- Neurological disability: a neurologist, neuropsychologist, psychiatrist or physician
- Psychiatric disability: a clinical psychologist, psychiatrist or physician
- Developmental disability: a physician or psychologist
- Learning disability: a registered clinical psychologist or certified school psychologist

4. JOB OPTIONS BC (VICTORIA)

Description: A Labour Market Agreement program that assists unemployed people 18 years of age or older with long term job search help, supported work experience and follow-up support services. Job Options BC in Victoria is run through Sprott-Shaw Community College. Tuition is fully covered with a training allowance of \$8.00 per hour for 25 hours for the first six weeks in class.

Contact Information:

Manager: marinam@sprott-shaw.com

Address: 2621 Douglas Street, Victoria BC, V8T 4M2



(Job Options BC Cont'd)

Phone: (250)384-8121

Referral Process: Email Marina G. Martin to discuss enrollment in the program.

Participant Eligibility:

- Unemployed
- 18 years of age or older & legally entitled to work in Canada
- Non-EI eligible clients (have not established a regular EI claim in the last 3 years & have not established a maternity or parental claim in the last five years)
- Not currently a student
- Not in a another Labour Market Agreement funded program

5. TECHNOLOGY @ WORK (NEIL SQUIRE SOCIETY)

Description: The Neil Squire Society's Technology@Work Client Services are technological adaptions for individuals in all regions of British Columbia who meet the eligibility requirements. Eligible products and services include: assistive devices (and equipment/technology,) communication and hearing devices, ergonomic supports and other personal devices, personal attendant care services (related to work,) interpreting and captioning services, and workplace access and modifications.

Contact Information:

Address: 240-2250 Boundary Road, Burnaby BC, V5M 3Z3

Phone: 778-945-1211

Email: technologyatwork@neilsquire.ca

Website: http://www.neilsquire.ca/bctechatwork/en/individual.php

Referral Process: For information regarding application for one or more of the aforementioned services, please visit the above website and click on the link at the bottom of the page titled 'Client Intake Application Form' for more information.

- Must have a disability (must affect your ability to do your job, begin a
 job that you have been offered, carry out a volunteer position, or get
 to and from the workplace)
- Must be a resident of British Columbia
- Be at least 16 years of age
- Must be legally entitled to work in British Columbia
- Currently employed or just about to be employed, self-employed, or volunteering



(Technology @ Work Cont'd)

 Have a disability related barrier in the workplace or travelling to the workplace, which can be addressed with Assistive Technology

6. MULTI-INDUSTRY SKILLS TRAINING (MIST)

Description: The purpose of the Multi-Industry Skills Training (MIST) program is to provide certification training for entry-level positions to participants who are job ready. The focus of the training will be for employment in multiple sectors, including: oil and gas, marine, road-building, and construction sectors. MIST graduates will have the skills and certification to effectively contribute to a diverse and productive workplace.

Contact Information:

Please contact **Susan Smigel** at Camosun College at the email below Email: smigel@camosun.ca

Referral Process: For information regarding application for the MIST program, please contact Susan Smigel as previously mentioned above.

- Must be unemployed and Non-EI eligible (in the last 3 years or for 5 years for maternity/parental leave)
- Have employment but have minimal transferable skills (i.e. Low levels of literacy/essential skills, no completed or attempted university degree)